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December 9, 2020 Kansas State Plan on Aging Listening Session
Transcript
1
00:00:16.349 --> 00:00:23.039
Good morning everyone and welcome to the state plan on aging, virtual
listening tour.
00:00:23.039 --> 00:00:31.530
Before we start, I would like to go over some housekeeping notes. All
participants are currently muted. If you are joining by phone.
00:00:31.530 --> 00:00:38.399
Only, and wish to follow along there is a PowerPoint presentation located
on the website.
00:00:38.399 --> 00:00:44.880
kdads.ks.gov/2020-listening-tour
00:00:50.460 --> 00:00:56.460
Jeffrey Dunlop is our interpreter for today's session so if you need.
7
00:00:56.460 --> 00:01:00.479
His assistance please make sure to follow along with him.
00:01:01.649 --> 00:01:06.180
My name is Christina orton and I'm the aging services director for KDADS.
00:01:06.180 --> 00:01:09.599
I would like to take a minute introduce Gabrielle Risley
10
00:01:09.599 --> 00:01:12.750
Who is our older Americans act Nutritionist
11
00:01:12.750 --> 00:01:18.719
And Cinthia Harris, who is the older Americans act and senior care act
program manager.
12
00:01:18.719 --> 00:01:26.939
The listening session for the state plan on aging is conducted to gather
your thoughts on services provided by KDADS.
13
00:01:26.939 --> 00:01:31.920
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Older Americans Act, program referred to as OAA.
14
00:01:32.969 --> 00:01:42.090
This event means a great deal for the state of Kansas, because it allows
seniors to voice their needs and allow us in the aging network.
15
00:01:42.090 --> 00:01:46.260
To develop goals to better serve older Kansans.
16
00:01:47.670 --> 00:01:57.599
At KDADS, our mission here at is to protect Kansas.
17
00:01:57.599 --> 00:02:01.709
Promote recovery and support self sufficiency.
18
00:02:05.760 --> 00:02:11.039
We achieve our mission through major program areas, such as home and
community based services.
19
00:02:11.039 --> 00:02:14.520
Long term care behavioral health service.
2.0
00:02:14.520 --> 00:02:18.389
Services state hospitals and.
21
00:02:18.389 --> 00:02:33.030
Nutrition services, these programs provide a wide range of services,
including, but not limited to aging services such as.
22
00:02:33.030 --> 00:02:37.439
Aging and disability resource center so.
00:02:37.439 --> 00:02:41.639
Older Americans Act, which is a senior care act.
24
00:02:41.639 --> 00:02:45.150
Which is Medicare programs.
2.5
00:02:46.500 --> 00:02:51.389
Which include a senior health insurance counseling for Kansas SHICK.
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00:02:51.389 --> 00:02:54.930
Senior Medicare patrol SMP.
27
00:02:54.930 --> 00:02:58.319
Medicare improvements for patients and providers.
28
00:02:58.319 --> 00:03:02.189
The client assessment referral.
29
00:03:02.189 --> 00:03:09.900
And evaluation, which is the care and programs for all inclusive care for
elderly known as pace.
30
00:03:14.370 --> 00:03:21.750
A little background on OAA, it was originally signed into law in 1965.
00:03:21.750 --> 00:03:27.509
And established the aging network, which provides community social and
nutrition services.
32
00:03:27.509 --> 00:03:35.370
For older persons, and their caregivers since 1965, there have been many
reauthorization of the acts.
33
00:03:35.370 --> 00:03:42.030
Including the recent 2020 reauthorization, which is valid through 2024.
34
00:03:42.030 --> 00:03:49.650
The older Americans Act funds services that keep older adults, healthy
and independent in their homes.
35
00:03:49.650 --> 00:03:54.960
In accordance with the older Americans act of 1965.
00:03:54.960 --> 00:04:00.000
As amended KDADS as the designated state unit on aging.
37
00:04:00.000 --> 00:04:07.349
Submits a state plan on aging, so the U. S. administration on aging every
4 years.
38
00:04:07.349 --> 00:04:15.270
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This plan describes the agency's vision and purpose, including the goals and strategies to achieve this vision.

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39
00:04:15.270 --> 00:04:22.379
Development of the plan is accomplished through interaction with, say
Kansas, aging network.
40
00:04:26.428 --> 00:04:33.778
The older Americans act, is the most comprehensive legislation composed
of 7 titles.
41
00:04:33.778 --> 00:04:42.658
By 7 titles, KDADS administers the grants for a title 3 and a title 7.
42
00:04:44.488 --> 00:04:50.879
These grants are for state and community programs, such as supportive
services.
43
00:04:50.879 --> 00:04:58.048
Which include homemaker, attended care, transportation case, management
and legal assistance.
44
00:04:58.048 --> 00:05:03.059
Nutrition includes congregate and home delivered meals.
45
00:05:03.059 --> 00:05:08.399
Nutrition education, disease, prevention and health promotion.
46
00:05:08.399 --> 00:05:14.459
Includes evidence based health promotion and disease prevention programs.
47
00:05:14.459 --> 00:05:21.869
And the family caregiver support includes respite counseling information.
00:05:21.869 --> 00:05:25.228
Support groups and homemaker services.
49
00:05:25.228 --> 00:05:32.939
Title 7 are grants for elder rights protections, such as long term care
ombudsman program.
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50

00:05:32.939 --> 00:05:36.809

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Prevention of elder abuse and neglect and exploitation.
51
00:05:36.809 --> 00:05:40.949
And state legal assistance, a development program.
52
00:05:46.319 --> 00:05:51.269
The purpose of our state plan on aging is to outline the primarily.
53
00:05:51.269 --> 00:05:56.639
Primary responsibilities of planning policy development administration.
54
00:05:56.639 --> 00:06:03.269
Coordination priority setting an evaluation of all state activities
related to the.
55
00:06:03.269 --> 00:06:11.908
Objectives of the a Kansas aging network shall serve as an effective and
visible.
56
00:06:11.908 --> 00:06:15.059
Advocate for older and individuals.
57
00:06:15.059 --> 00:06:18.718
By reviewing and commenting upon all state plans.
58
00:06:18.718 --> 00:06:22.858
Budgets and policies, which affect older individuals.
59
00:06:22.858 --> 00:06:29.249
And providing technical assistance to any agency organization
Association.
60
00:06:29.249 --> 00:06:32.939
Or individual representing the needs of older, Kansans.
61
00:06:34.499 --> 00:06:42.689
The Kansas aging network shall also assure that preference will be given
to providing services to older individuals.
62
00:06:42.689 \longrightarrow 00:06:49.949
With the greatest economic need and older individuals with greatest
social need.
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63
00:06:49.949 --> 00:06:53.218
With particular attention to low income.
64
00:06:53.218 --> 00:07:02.218
Older individuals, including low income, minority, older individuals,
older individuals with limited English proficiency.
65
00:07:02.218 --> 00:07:05.488
And older individuals residing in rural areas.
66
00:07:09.119 --> 00:07:19.228
To meet the needs of older Kansans KDADS administers programs throughout
the state primarily through the local area agencies on aging.
67
00:07:19.228 --> 00:07:27.149
Also known as Triple A's, Kansas association of area agencies on Aging
and disabilities.
68
00:07:27.149 --> 00:07:33.178
Known as K4AD represents all 11 area agencies on aging.
69
00:07:33.178 --> 00:07:38.249
That coordinate services, assess provide information.
70
00:07:38.249 --> 00:07:41.999
Case management and numerous other services for seniors.
71
00:07:41.999 --> 00:07:45.329
And all of the 105 counties in Kansas.
72
00:07:45.329 --> 00:07:55.769
To learn more about surfaces offered in your area, you can dial the aging
and disability resource center at 1-855-200-2372.
74
00:08:08.939 --> 00:08:17.399
The older Americans Act plays an important role in the lives of older
Kansans with services and programs provided through the 11 AAAs.
75
00:08:17.399 \longrightarrow 00:08:24.418
3 tribal organizations, 165 title 3 service providers.
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76
00:08:24.418 --> 00:08:28.288
And hundreds of invaluable volunteers.
00:08:29.309 --> 00:08:35.759
In 2019, nearly 33000 older were served through AAAs.
78
00:08:35.759 --> 00:08:40.048
Through a title 3 registered.
79
00:08:40.048 --> 00:08:45.359
Services such as congregate mills case management, personal care.
80
00:08:45.359 --> 00:08:53.548
Home delivered meals and homemaker providers in Kansas provided more than
3.1M meals.
81
00:08:53.548 --> 00:08:59.578
40000 rides and 10000 hours of personal care to older Kansans.
82
00:08:59.578 --> 00:09:05.818
The National family, caregiver support program, hosted more than 1000.
00:09:05.818 --> 00:09:11.578
Counseling and training events and serve more than 13000 family
caregivers.
84
00:09:11.578 --> 00:09:17.548
With more than 35000 hours of respite care to provide much needed and
relief.
85
00:09:19.288 --> 00:09:26.938
Lastly, the Kansas longterm care ombudsman office provided more than a
1000 consultations to help.
86
00:09:28.109 --> 00:09:35.068
Resolve complaints and issues on behalf of individuals residing in long
term care settings throughout.
87
00:09:35.068 --> 00:09:45.479
aging services has developed a survey to gather your feedback.
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00:09:45.479 --> 00:09:49.139
For our 2022 state plan on aging.
89
00:09:49.139 --> 00:09:53.458
We encourage our partners and customers to share the flyer.
90
00:09:53.458 --> 00:09:56.698
And survey linked with older, Kansas, and caregivers.
00:09:56.698 --> 00:10:01.499
The survey will be open until the end of March 2021.
92
00:10:01.499 --> 00:10:05.578
And your appreciate participation is greatly appreciated.
93
00:10:06.599 --> 00:10:12.418
while this is the last listening session for 2020.
94
00:10:13.828 --> 00:10:19.469
We are still welcoming written comments until April thirtieth of 2021.
00:10:19.469 --> 00:10:26.879
These can be sent to KDADSOAASCA@ks.gov
96
00:10:26.879 --> 00:10:30.808
Or, to the Kansas department for aging and disability services.
97
00:10:30.808 --> 00:10:34.948
The attention of Christina orton, aging services director.
98
00:10:39.688 --> 00:10:47.519
This is an opportunity to provide open ended feedback, comments and
success stories regarding aging services in Kansas.
99
00:10:47.519 --> 00:10:57.509
The purpose is not necessarily to answer questions, but to provide an
opportunity for public comment and to assess for unmet needs for.
100
00:10:57.509 --> 00:11:07.109
Of older, Kansas, as we move into the feedback portion of this session,
we would like to go over a few housekeeping notes.
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101
00:11:07.109 --> 00:11:13.948
To provide comments, individuals with computer access, may raise their
hand by going to the name.
102
00:11:13.948 --> 00:11:19.198
Your name and the participation list and clicking on the little hand.
103
00:11:20.339 --> 00:11:26.548
Individuals with computer access may also type your name and county of
residents in the chat area.
104
00:11:26.548 --> 00:11:30.658
We will address individuals join on the computer.
105
00:11:30.658 --> 00:11:36.028
1st, allowing time for individuals on the phone to share towards the end.
106
00:11:36.028 --> 00:11:44.609
If you are on the phone and would like to share, please feel free to
press star 6 to unmute yourself.
107
00:11:45.083 --> 00:11:58.943
To provide comments or feedback, please know that the state plan on aging
is intended to address seniors, current and future needs related. Some
older Americans.
108
00:11:59.639 --> 00:12:06.448
Services your participation will be used to develop a upcoming 2022.
109
00:12:06.448 --> 00:12:09.599
to a 2025 state plan on aging.
00:12:09.599 --> 00:12:15.178
Please take this opportunity to share suggestions, needs comments and
feedback.
111
00:12:15.178 --> 00:12:19.288
About oaa, as well as.
112
00:12:19.288 --> 00:12:23.668
Full or any aging services provided throughout Kansas.
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113
00:12:23.668 --> 00:12:26.908
Please consider the following questions.
00:12:26.908 --> 00:12:32.068
What older Americans act services are working Well?
115
00:12:32.068 --> 00:12:35.999
Are there gaps in the and the old.
116
00:12:35.999 --> 00:12:44.788
And other aging services, what is the most important for you to see in a
program serving seniors.
117
00:12:44.788 --> 00:12:51.989
What are barriers to services? Social isolation and loneliness are
relevant.
118
00:12:51.989 --> 00:12:57.869
And these issues have been exacerbated by COVID-19 pandemic.
119
00:12:57.869 --> 00:13:01.619
How can aging network address? Social isolation and.
120
00:13:01.619 --> 00:13:09.389
Loneliness so, at this time we will go ahead and open it up for feedback.
121
00:13:09.389 --> 00:13:19.379
Any Please raise your hand, or chat in the chat box or unmute yourself by
star 6.
122
00:13:20.153 --> 00:13:20.933
You're on the phone
00:13:41.423 --> 00:13:42.714
as we stated.
124
00:13:46.288 --> 00:13:56.639
Any feedback does not necessarily have to be related to older Americans
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act that can be related to any of the programs within the aging

community.

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00:13:56.639 --> 00:14:00.239
Or any needs that may be identified.
126
00:14:00.239 --> 00:14:08.938
Success stories are also well, we like to provide success stories to the
federal government.
127
00:14:08.938 --> 00:14:17.249
To let them know, we appreciate the funds that they provide. And this is
how we have been able to.
128
00:14:17.249 --> 00:14:20.339
Make a difference or impact within Kansas.
129
00:14:42.389 --> 00:14:52.918
Also, if you have any questions on what we went over or need
clarification, please feel free to ask for that. We'd be happy to find
any clarification needed.
130
00:15:21.599 --> 00:15:31.408
I, I, uh, raise my hand this is my name is sherry, and I am on.
00:15:31.408 --> 00:15:38.729
From the perspective of my parents started getting to the age where
they're.
132
00:15:38.729 --> 00:15:48.328
Really questionable to be independent living and I'd like to keep them in
their home as long as possible and just.
133
00:15:48.328 --> 00:15:51.389
You know, kind of navigating the system.
00:15:51.389 --> 00:15:55.769
And understanding what services are available.
135
00:15:55.769 --> 00:16:03.479
You know what they qualify for what they don't qualify for things like
that. So, you know, I would just say.
136
00:16:03.479 --> 00:16:11.219
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You know, making information easily digestible or understandable.

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137
00:16:11.219 --> 00:16:15.028
Um, for those of us that are in that.
00:16:15.028 --> 00:16:20.129
Situation, you know, a lot of times the.
139
00:16:20.129 --> 00:16:25.349
You know, elderly parents aren't really able to interpret things by
themselves.
140
00:16:25.349 --> 00:16:37.078
And it's, you know, it's kind of frustrating, but I was, I jumped on to
kind of learn, I guess, and hear what other people were saying. But
that's what's on. My mind right now is just.
141
00:16:37.078 --> 00:16:47.938
It's a little bit overwhelming, you know, trying to understand everything
and, you know, sometimes, like my parents still alive is in another city.
142
00:16:47.938 --> 00:16:49.139
So,
143
00:16:49.254 --> 00:16:53.604
it's not misunderstanding what's available in my county,
144
00:16:53.604 --> 00:16:56.124
but what's available in at county,
145
00:16:56.124 --> 00:16:56.543
you know,
146
00:16:56.543 --> 00:17:03.504
and sometimes the information isn't always consistently presented from
county to county.
147
00:17:03.624 --> 00:17:06.743
And so then you're on the phone call and versus.
148
00:17:07.019 --> 00:17:17.933
Um, you know, something down on a website, so, to the degree that there
could be some consistency on what is presented and how it's presented.
Uh, that would be helpful.
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149
00:17:18.263 --> 00:17:23.903
And 1 of the things I'm kind of struggling with, too is like, um.
150
00:17:24.239 --> 00:17:27.298
Sign of my parents up for.
151
00:17:27.298 --> 00:17:39.298
Now, like the Medicare and the Medicare advantage versus rate, you know,
things like that and then just understanding. Okay. Well, if.
152
00:17:39.298 --> 00:17:46.199
Hearing AIDS aren't covered what are the options to do the hearing names
at a discounted price? So that's my comments.
153
00:17:47.669 --> 00:17:52.769
I appreciate that and if you would like to if.
154
00:17:52.769 --> 00:17:56.909
If you have the PowerPoint and if you don't, it's located on the website.
00:17:56.909 --> 00:18:05.578
Feel free to reach out to me and email me because I have staff they can
actually probably help you with some of the Medicare. I do know open
enrollment has ended.
156
00:18:05.578 --> 00:18:14.159
As of the 7, but going forward that's definitely some questions that we
can help you with. And I really appreciate the feedback.
157
00:18:14.159 --> 00:18:17.398
Especially knowing.
158
00:18:17.398 --> 00:18:25.648
That you are trying to take care of your parents, and it's hard for you
to figure out figure out what services are available.
159
00:18:25.648 --> 00:18:28.949
So that's valuable feedback. We really appreciate that.
160
00:18:35.189 --> 00:18:41.368
Do you have any other comments or suggestions or feedback.
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161 00:18:47.969 --> 00:18:59.189 Hi, I have a question and I got I had trouble getting on so I don't know if you've already covered this, but I have mom that we had to recently move into. 162 00:18:59.453 --> 00:19:12.503 Memory care, and where she lived before, we could see her every day and we were a part of her caregiving team since she's moved into this new facility. 163 00:19:12.534 --> 00:19:15.564 We are blocked out now because of covid. 164 00:19:15.898 --> 00:19:29.068 And she's having a really hard time understanding why that is that we have abandoned her because she doesn't really understand all this stuff. We've been. 165 00:19:29.068 --> 00:19:33.598 In contact with the facility. 166 00:19:33.598 --> 00:19:40.048 Almost daily via email, or we're, we're trying to do everything we can to. 167 00:19:40.048 --> 00:19:44.038 See her as often as we can, but. 168 00:19:44.038 --> 00:19:56.368 My big concern is we understand how that dangerous covid is, but I'm weighing my mom's mental health and. 00:19:56.368 --> 00:20:04.078 Against her the chance that she will get folded. 170 00:20:04.078 --> 00:20:14.098 You know, we, they talk about window visits, but you're talking about people who can't hear well, don't. 171 00:20:14.098 --> 00:20:20.548

You can't open the window, so I, I don't see the advantage of her just

seeing my face. I think it would be more.

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172
00:20:20.548 --> 00:20:29.638
Confusing so I would just like to see what is the plan for that and we
don't.
173
00:20:29.638 --> 00:20:39.118
Want this to be a contentious situation with the facility. I know they're
trying to just do that what they can to keep it out, but.
174
00:20:39.118 --> 00:20:53.338
There doesn't seem to be very much even this long down the line of
creative ways to keep people attached, except for face timing. So,
anyway, that's my comment. That's my question.
175
00:20:53.338 --> 00:20:58.169
I appreciate that. I cannot you if you don't mind, can I ask your name?
176
00:20:58.169 --> 00:21:03.449
Your 1st thing LeeAnn LeeAnn. Okay. Sorry if I miss that.
00:21:03.449 --> 00:21:11.669
And unfortunately, we are in the code pandemic, which has created lots
and lots of barriers.
178
00:21:11.669 --> 00:21:20.969
I can, I do know that is not a particular area I'm as familiar with,
although I have been involved a little bit.
179
00:21:20.969 --> 00:21:24.808
But I can definitely if you don't mind.
180
00:21:24.808 --> 00:21:30.479
Keep emailing me and give me a little feedback or information.
00:21:30.479 --> 00:21:35.068
I can connect you with a couple of people that may be able to kind of.
182
00:21:35.068 --> 00:21:40.169
Help with some of your concerns and I don't know if you have a pen or.
183
00:21:40.169 --> 00:21:50.249
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Paper I do, I do my email address is Christina, so it's C. H. R. I. S. T.
I. N.
184
00:21:50.249 --> 00:21:54.778
Dot O. R. T. O. N.
185
00:21:54.778 --> 00:21:59.608
To the number 2 at ks .gov (christina.orton2@ks.gov).
186
00:21:59.608 --> 00:22:04.078
And if you want to email.
187
00:22:04.078 --> 00:22:10.169
I can get you connected with some people that may be able to help at
least express the concerns that you may have.
188
00:22:10.169 --> 00:22:15.269
I'm sorry, I missed at Kay. What.
189
00:22:15.269 --> 00:22:18.479
At K. S. dot Gov.
190
00:22:18.773 --> 00:22:28.644
Okay as done. Okay. Okay. I will shoot you an email and then you can
direct me to whoever you think might help. I know.
191
00:22:28.644 --> 00:22:38.604
This is, I'm not alone in this and I know because if we were very
fortunate that we were able to stay with her as long as we could through
this but.
192
00:22:39.298 --> 00:22:44.729
It's very difficult when you get on to face time and.
00:22:44.729 --> 00:22:48.808
All she does just cry, because she doesn't understand why you're not
there.
194
00:22:51.088 --> 00:22:57.479
Yeah, I can't imagine Rob. Yes, well, I appreciate the feat. The.
195
00:22:57.479 --> 00:23:00.689
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I appreciate the comments and feedback.
196
00:23:00.689 --> 00:23:05.848
There is a lot of people going through that, but that doesn't mean that
we don't want to hear about it. So.
197
00:23:07.378 --> 00:23:10.709
Thank you and I look forward to seeing that email from you.
00:23:10.709 --> 00:23:20.669
Thank you there any.
199
00:23:20.669 --> 00:23:24.989
Other comments or feedback or success stories.
200
00:23:24.989 --> 00:23:31.469
Hi, hi, this is some boundary.
201
00:23:31.469 --> 00:23:40.558
And I guess I kind of agree with both of these past speakers. I guess my
biggest.
202
00:23:40.558 --> 00:23:50.638
Concern is I and I've worked in the disability world for 5, 6 years. I'm
retired now, but I still get a lot of people asking me.
203
00:23:50.638 --> 00:23:53.969
Um, I have a sister in law is 65.
204
00:23:53.969 --> 00:23:58.679
They just don't seem to be aware of the services that are out there and.
00:23:58.679 --> 00:24:04.108
And they don't have a clue how to navigate them.
206
00:24:04.108 --> 00:24:09.328
And I'm just wondering, how can we get that information out?
207
00:24:09.328 --> 00:24:19.499
I like she says, I expected maybe that her doctor would say, oh, did you
know this is available or something and refer her to.
```

208

00:24:19.499 --> 00:24:25.919

The department on aging, but no, that does happen. How do we better educate.

209

00:24:25.919 --> 00:24:29.459 People about these services.

210

00:24:31.378 --> 00:24:38.848

That's a very good, very good question. And I'm glad that I have basically 3 of you pretty much saying the same thing.

211

00:24:38.848 --> 00:24:49.858

So, that's something that, as a state we need to look at and try to implement it into our estate plan. Like, how can we better educate our community members of services available?

212

00:24:49.858 --> 00:24:55.348

There are a ton of services available, but I will tell you I am. I.

213

00:24:55.348 --> 00:25:04.138

Social worker, and so I know how to navigate systems, but I've worked with many many families that do not.

214

00:25:04.138 --> 00:25:11.338

That is definitely the number 1 downfall throughout all programs and services.

215

00:25:11.338 --> 00:25:15.959

In most state, I mean, Kansas and other states as well.

216

00:25:15.959 --> 00:25:23.189

So, we will start looking at ways that we, as a state can implement.

217

00:25:23.189 --> 00:25:35.098

And make sure that education is being provided to the community so that family members loved ones don't have to try to jump through all these hoops to try to figure things out. So.

218

00:25:36.778 --> 00:25:42.898

That is definitely something that might seem. We'll look at putting into our new state plan on aging.

219

```
00:25:42.898 --> 00:25:46.499
So, what we can do to educate the community.
220
00:25:48.989 --> 00:25:52.348
But thank you for that and hopefully.
221
00:25:52.348 --> 00:25:58.048
Hopefully, and then next year or 2, you guys will start seeing more.
222
00:25:58.048 --> 00:26:03.088
Communication and education going out from the aging.
223
00:26:15.263 --> 00:26:17.034
I see that I can chime in real quick.
224
00:26:17.064 --> 00:26:18.173
I just wanted to say,
225
00:26:19.074 --> 00:26:20.663
I really enjoyed your presentation,
226
00:26:20.663 --> 00:26:30.564
and I'm really glad for the 3 folks that shared today as I am the older
American nutrition dietitian,
227
00:26:30.564 --> 00:26:33.564
I can focus on congregate meals at home,
228
00:26:33.564 --> 00:26:35.663
delivered meals across the state.
229
00:26:35.759 --> 00:26:38.788
Let's start familiar with meals on wheels.
230
00:26:38.788 --> 00:26:42.538
I also participate in.
231
00:26:42.538 --> 00:26:51.719
Some networking or create awareness for food and security among seniors
and providing better access to food.
```

00:26:51.719 --> 00:26:58.138

You're about the network with snack food stamps, applications, things like that.

233

00:26:58.138 --> 00:27:02.608

Access to food, pantries and commodities so I just wanted to.

234

00:27:02.608 --> 00:27:13.794

Provide a prompt if anyone has any comments on security access to healthy nutrition, magnification topics like that.

235

00:27:14.094 --> 00:27:27.713

If you had any comments on that, that would be helpful as well. And then again, it was something. Somebody you had mentioned the, the struggles with cup and 19. this is a meeting for.

236

00:27:28.409 --> 00:27:38.729

Long term goals and and feedback on the AG network and services that you obviously realize that we're still.

237

00:27:38.729 --> 00:27:47.608

And again, and amendment emergencies, so we really appreciate your feedback on any major thing with that as well.

238

00:27:54.269 --> 00:28:09.058

I know, um, my mother does receive meals on wheels and from what I can see that program is working pretty well, at least my observation. So, thank you for your efforts on that.

239

00:28:11.219 --> 00:28:18.118

Thanks thanks, Eva.

240

00:28:26.368 --> 00:28:33.419

I would also say, you know, and I don't really understand the financial impacts of this very well, but.

241

00:28:33.419 --> 00:28:38.368

No, it seems like there's some financial.

242

00:28:38.368 --> 00:28:42.628

Thresholds that drive eligibility.

243

00:28:42.628 --> 00:28:46.469

And that there may be a pool of. 244 00:28:46.469 --> 00:28:56.699 Seniors that are slightly outside of that threshold. So, over the longer term really trying to evaluate are we capturing. 245 00:28:56.699 --> 00:29:03.749 You know, are the ones that need services getting services and. 246 00:29:03.749 --> 00:29:09.808 Do we need to advocate for adjusting thresholds at some point? 247 00:29:09.808 --> 00:29:16.739 You know, because when I was trying to read and interpret what. 248 00:29:16.739 --> 00:29:20.519 Services are available. That seemed a little bit. 249 00:29:20.519 --> 00:29:28.169 Hard to understand and I'll get with you Christine off line, but it just seems like. 250 00:29:28.169 --> 00:29:35.009 There are, there would be some seniors that really could use some help that aren't eligible. 251 00:29:36.328 --> 00:29:43.078 I know there's a limited pool from the state that. 252 00:29:43.078 --> 00:29:50.489 You know, that would be my concern is, are there vulnerable seniors that aren't qualifying that. 253 00:29:50.489 --> 00:29:55.558 You know, like going without hearing aids or. 254 00:29:55.558 --> 00:29:58.858 You know, whatever the services are.

255

 $00:30:01.828 \longrightarrow 00:30:05.788$

That's a very good point. Thank you for bringing that up.

```
256
00:30:05.788 --> 00:30:09.209
Yes, it's.
2.57
00:30:09.209 --> 00:30:14.489
That's what we kind of referred to.
258
00:30:14.489 --> 00:30:19.979
We have some kind of hard to reach populations and I think a lot of them
would fall into that category.
259
00:30:19.979 --> 00:30:28.648
So that's definitely an area that we continue to strive to try to figure
out. How can we reach that population? How the best for them. So.
260
00:30:28.648 --> 00:30:32.009
Thank you for writing that.
261
00:30:32.009 --> 00:30:36.179
Feedback and yes, please feel free to.
262
00:30:36.179 --> 00:30:43.019
Email me any additional information, I would be glad to.
263
00:30:43.019 --> 00:30:55.888
Look for that email.
264
00:30:55.888 --> 00:31:00.209
I don't see anything on the chat, but is there any additional.
265
00:31:00.209 --> 00:31:06.929
Feedback I see a raised hand from Martha.
266
00:31:06.929 --> 00:31:15.568
Hello? Hi. Can you hear me? Yes. Okay. I tell me if I'm too loud. I am 66
year old.
2.67
00:31:15.568 --> 00:31:20.038
Daughter caregiver of my parents.
268
00:31:20.038 --> 00:31:24.868
And Alison, Kansas, I moved back here a year ago.
```

```
269
00:31:24.868 --> 00:31:29.788
So, that's been a big shock for me to have these changes take place with
virus.
270
00:31:29.788 --> 00:31:34.229
And affecting my social life.
271
00:31:34.229 --> 00:31:37.229
So, yes, I think it's great if you're doing some.
272
00:31:37.229 --> 00:31:46.439
Um, support for caregivers, but my main thing, I'm, I want to praise the.
273
00:31:46.439 --> 00:31:52.169
Kansas people that are helping my parents, I think my mother actually.
274
00:31:52.169 --> 00:31:59.009
Learned about it, just word of mouth from some of her other senior
friends. My mother's 87 years old. Now.
275
00:31:59.009 --> 00:32:03.719
And my father is 84, they're both homebound basically.
276
00:32:03.719 --> 00:32:07.709
And they are getting the help.
277
00:32:07.709 --> 00:32:11.308
From, and I wish I, I knew shelby's title for sure.
278
00:32:11.308 --> 00:32:15.239
With the Northeast, Kansas.
279
00:32:15.239 --> 00:32:23.909
Senior group very helpful and they have a great relationship. My mother
feels like she can call her at any time too. If she has a concern.
280
00:32:23.909 --> 00:32:27.118
And Shelby as great at checking up on her.
281
00:32:27.118 --> 00:32:34.858
```

Um, my dad refuses to go through the evaluation to accept the help. He doesn't think he needs it. 282 00:32:34.858 --> 00:32:44.308 The home caregiver is not really doing anything personally for them other than cleaning. 283 00:32:44.308 --> 00:32:50.068 And little things like that, but I know that there's a lot more that the caregiver can do. 284 00:32:50.068 --> 00:32:53.638 And the price is reasonable, I think. 285 00:32:53.638 --> 00:33:01.618 For them, so I really appreciate that the caregiver my big concern. 286 00:33:01.618 --> 00:33:08.009 Gabriel is the amount of protein in the meals on wheels here in this county. 287 00:33:08.009 --> 00:33:11.308 We appreciate the service. 288 00:33:11.308 --> 00:33:15.449 3 dollars a meal is reasonable. That's for sure. 289 00:33:15.449 --> 00:33:18.989 Um, but with my dad being a diabetic. 290 00:33:18.989 --> 00:33:24.118 And my mother overweight, it's just, there's, they're higher in carbohydrates. 291 00:33:24.118 --> 00:33:30.538 Which I realize protein is more expensive. They're finally understanding they need more protein. 292 00:33:30.538 --> 00:33:36.058 Especially my diabetic father who's had a stroke.

293

00:33:36.058 --> 00:33:41.759

```
So, I just wanted to pass that on that. We are concerned about the amount
of protein.
294
00:33:41.759 --> 00:33:45.509
And wishing there was a greater amount.
295
00:33:45.509 --> 00:33:48.719
In there I do communicate.
296
00:33:48.719 --> 00:33:55.798
Actually, with the those who handle the meals on wheels hearing, so.
297
00:33:55.798 --> 00:34:00.209
They understand too. Marcia WALTERS I believe it is.
298
00:34:01.558 --> 00:34:07.078
So, I just want to talk about that, pass that on because we talk about
the meals on wheels a lot.
299
00:34:07.078 --> 00:34:15.809
Oh, they are very helpful, but I do have to really I'm 66 years old and
I'm trying to take care of myself too. And then, and.
300
00:34:15.809 --> 00:34:23.489
I do a lot of cooking for them, too, on the side. So I really I just
wanted to express my concern about the.
301
00:34:23.489 --> 00:34:28.139
The dietary balance, and the meals on wheels.
302
00:34:28.139 --> 00:34:32.039
And thank you for the service.
303
00:34:32.039 --> 00:34:36.449
But, yes, I agree that it'd be great if doctors were.
304
00:34:37.949 --> 00:34:43.739
Giving out this information to people when they see the could be a need.
305
00:34:43.739 \longrightarrow 00:34:50.458
Maybe, they're just not informed, but I appreciate it. And I, thank you.
```

```
306
00:34:52.168 --> 00:34:57.898
Well, thank you. We love to hear the the care giving services is going.
307
00:34:57.898 --> 00:35:02.219
And that you're receiving the assistance from.
308
00:35:02.219 --> 00:35:06.748
Northeast triple a.
309
00:35:06.748 --> 00:35:13.048
And thank you, I'm sure we appreciate the feedback on the protein in the
mills.
310
00:35:13.048 --> 00:35:16.259
Um, and the.
311
00:35:16.259 --> 00:35:20.668
Doctor's information that's definitely a good place to.
312
00:35:20.668 --> 00:35:23.969
The spread communication for sure.
313
00:35:23.969 --> 00:35:30.809
So, thank you for that.
314
00:35:31.224 --> 00:35:31.824
Thank you
315
00:35:45.804 --> 00:35:50.123
I really appreciate providing feedback.
316
00:35:51.088 --> 00:35:54.958
On the meals, it's very valuable information.
317
00:35:59.099 --> 00:36:10.978
Well, if we'll take 1 last call for any feedback comments questions, and
if not, we'll go ahead and let everybody enjoy the rest of their day.
318
00:36:10.978 --> 00:36:17.548
```

So kind of a final call for any questions, or feedback or success stories. 319 00:36:21.329 --> 00:36:24.418 I don't see anything in the chat. 320 00:36:27.478 --> 00:36:36.869 Okay, well, I appreciate all the feedback that all of you provided us today and I appreciate you taking the time to jump on and learn about services. 321 00:36:36.869 --> 00:36:43.798 Throughout Kansas, obviously, if there's anything we can do to help any of you please feel free to reach out. 322 00:36:43.798 --> 00:36:49.108 I have an awesome team within the aging. 323 00:36:49.108 --> 00:36:55.619 Condition at Kate ads in they're all very knowledgeable and super helpful. 324 00:36:55.619 --> 00:37:03.509 So, I'm sure if you send anything to us, we can get it answered or at least directed to the correct person. 325 00:37:03.509 --> 00:37:15.239 And the, this has actually been recorded, so if you would like to review it, it'll be on the website later today. So you can re, listen to everything. 326 00:37:15.239 --> 00:37:19.798 Um, as well as see it, listen to previous listening. 327 00:37:19.798 --> 00:37:24.958 Um, sessions, that's all on the website. Understate plan. 328 00:37:24.958 --> 00:37:28.079 Is is that correct? Gabrielle is and under state plan. 329 00:37:29.159 --> 00:37:32.938

Yeah, I can get is that.

```
330
00:37:32.938 --> 00:37:38.969
Place where it is.
00:37:40.018 --> 00:37:46.108
It's actually under your exams, you go to the page.
332
00:37:47.159 --> 00:37:50.398
But I think you shared the beginning.
333
00:37:50.398 --> 00:37:57.539
I can I'll put the link in the chat, so.
334
00:38:03.893 --> 00:38:12.173
And then also the survey monkey anybody and everybody, you can think of,
we would love to have them Survey Monkey filled out.
335
00:38:12.750 --> 00:38:27.599
And again, it goes until March, March, 30 if it's 2021. so there's a lot
of questions directed to services as well as services needed.
336
00:38:27.599 --> 00:38:30.719
And addresses mental health, but addresses.
337
00:38:30.719 --> 00:38:39.840
I believe socialized that general, like caregiver and away services, the
types of questions.
338
00:38:39.840 --> 00:38:47.639
But I can let everybody go, thank you so much for joining. I really
enjoyed today's session.
339
00:38:47.639 --> 00:38:56.010
You guys have a wonderful day. Thank you. Save you happy.
340
00:38:58.590 --> 00:39:02.670
Silence.
```